

Quality Policy

Coiltech AB develops, manufactures and markets heat exchangers for air handling and heat recovery and for industrial processes. This has to be performed in such a way that the highest standard of quality always can be obtained. Customer demands and expectations shall not only be satisfied but exceeded. In addition to this quality work shall be characterized by continuous development and improvement.

To obtain this we will:

1. Define, establish, realize and follow-up the goals for the business,
2. Conform to the standards that are set up for the business,
3. Inform and educate staff members about quality maintenance and development,
4. Choose subcontractors and co-operators with high standards of quality,
5. Assure that all delivered products, systems and services meet specifications and expectations of customers and others in our business environment,
6. Work and act in such a way that each task we perform – as individuals or as a corporate entity – safeguards the business we have and serves to attract additional business.